

PATIENT SUPPORT



www.abrale.org.br

In September 2022, patients and family members came together to found the Brazilian Association of Lymphoma and Leukemia - Associação Brasileira de Linfoma e Leucemia (ABRALE) whose mission is to **offer support and mobilize partners, so that all people with cancer and blood diseases in Brazil can have access to the best treatment.**

100% effort where there is a 1% chance

THE PATIENT IS NOT ALONE

One of Abrale's main pillars, the Customer Support department, is formed by professionals from different areas of health – Social Work, Nursing, Medicine, Law, Psychology – who care for patients and their families free of charge, clarifying your doubts about the disease and its treatment.

Daily, it solves hundreds of questions by email, Whatsapp, telephone and even face-to-face consultations at Headquarters. Among the main issues are: **access to medicines; second medical opinion; signs and symptoms of the disease; access to diagnosis; patient's rights, vacancies in hospitals, barriers with the coverage of health plans, etc.**

A few numbers*

± 1.550
visits to treatment centers in the country per year



48.000 (total)
registered patients



± 5 thousand
consultations by phone, email, whatsapp and social media



792
patients treated remotely (Telemedicina)



± 300
psychological care per year



*average annual attendance

OUR SERVICES

- **Psychologists** provide assistance at Headquarters Abrale, to help the patient to face cancer;
- With **social support**, the team welcomes the patient and his family from the time from diagnosis to remission complete;
- **Medical and Multiprofessional Committees**, formed by specialists in Oncology, help with doubts and support Abrale in medical-scientific matters;
- Support in the search for **bone marrow donors** in national and international banks;
- **Telemedicine**: patients have access to Onco-Hematology specialists and pediatric oncologists, to clarify their doubts on various subjects related to diseases and their treatments;
- **Bem-Estar Project**: welcome workshops with health, beauty and self-esteem guidelines for patients undergoing cancer treatment;
- **Lawyers** advise on the rights of patients and assistants in the navigation of the patient in the health system;
- The **Abrale Patients Committee** carries out actions focused on improving treatment and quality of life;
- **Contact with the main centers of treatment** (public and private) to expedite the start of the service and enable the second medical opinion;
- **Abrale representatives in the main cities**, which contribute to the dissemination the information and local health policies. They are located at:

Belo Horizonte
Curitiba
Florianópolis
Fortaleza
Goiânia
Porto Alegre

Recife
Ribeirão Preto
Rio de Janeiro
Salvador
São Paulo
Campinas



ONCO TELEINTERCONSULTA

The Onco TeleInterconsulta Project promotes the discussion of clinical cases among specialists from all over Brazil, contributing to the guidance of conducts, dissemination of knowledge, and best practices on cancer treatments, seeking the best outcome for the health of patients.

There are more than 50 partner hospitals, 20 expert doctors from large oncology centers, and more than 70 free consultations have already been carried out.

Learn more: www.abrale.org.br/oncoteleinterconsulta



■ **50 hospitals** are partners



■ **20 experts doctors** from great centers of Oncology



■ **70 consultations** performed free of charge